

On December 28, 2024, PowerSchool, the largest provider of student information system (SIS) services to school districts in the United States, became aware of a potential cybersecurity incident involving unauthorized access to certain information through one of its community-focused customer support portals, PowerSource. This breach occurred due to a compromised credential at Powerschool, and impacted hundreds of schools across the country.

On January 9th, PowerSchool confirmed with KIPP Capital Region Schools that an unauthorized party gained access to certain customer data within our student information system due to the breach in Powerschool's system, not the KIPP system. PowerSchool has confirmed that the stolen data primarily contains contact details such as names and addresses for current and former students and staff.

PowerSchool has committed to provide ongoing information and resources (including credit monitoring and/or identity protection services for impacted individuals). If you would like additional information about this breach, please visit: <https://www.powerschool.com/security/sis-incident/>

KIPP Capital Region's leadership team, data team, and IT team have kept in constant contact with PowerSchool as this matter has unfolded to ensure we have the full picture. Protecting our staff, students, and families, and their data is something we take seriously. If you have any questions, please reach out directly to us at powerschool.questions@kippcapital.org.

We will provide further information to you as it becomes available.

Sincerely,
Thom Ingram, Director of IT
Natalie Orcutt, Director of Development & External Affairs
Johanna Martin, Interim Chief Operating Officer